GOVERNMENT OF INDIA
COMMERCE AND INDUSTRY
LOK SABHA

UNSTARRED QUESTION NO:2460
ANSWERED ON:31.07.2017
GST Facilitation Cell constituted by DGFT
Gandhi Dr. Dharam Vira

Will the Minister of COMMERCE AND INDUSTRY be pleased to state:

(a) the manner in which the GST Facilitation Cell constituted by the Directorate General for Foreign Trade (DGFT) is supposed to assist the stakeholders regarding the issues relating to GST;
(b) whether the Government plans to come up with a forecast regarding the effects of GST is likely to have on the foreign trade of the country by the end of the decade; and
(c) the manner in which the Government plans to educate the masses and the rural India in particular about the repercussions of this change in the tax regime?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMERCE AND INDUSTRY (INDEPENDENT CHARGE)
(SMT. NIRMALA SITHARAMAN)

a) The GST Facilitation Cells have been constituted in the DGFT Headquarters and its Regional offices. The cells reply to queries relating to GST parts of the exports through telephone, twitter and e-mail. In addition, DGFT officers are participate in the GST outreach and facilitation programmes to resolve the GST related issues. GST Facilitation Cell has also developed FAQs relating to impact of GST on the Foreign Trade Policy. It is placed on the DGFT's website .

b) No, Madam. There is no such proposal at present.

c) Government has adopted a multipronged strategy to make people aware of the details of the GST. This includes extensive use of TV, Radio and Newspapers to reach the people in cities and rural India. All ministries have launched ambitious outreach programmes for resolving the issues faced at the field level. The GST awareness campaign led by Central Board of Excise and Customs alone has so far conducted more than 4000 outreach programs across the country. In addition, Sectoral guidebooks and FAQs have been placed on the websites of the departments.
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